

BEFORE THE CORPORATION COMMISSION OF THE STATE OF OKLAHOMA

IN THE MATTER OF THE APPLICATION OF)
OKLAHOMA NATURAL GAS COMPANY, A)
DIVISION OF ONEOK, INC., FOR A REVIEW)
AND CHANGE OR MODIFICATION IN ITS)
RATES, CHARGES, TARIFFS, AND TERMS)
AND CONDITIONS OF SERVICE)

CAUSE NO. PUD 200900110

FILED
OCT 21 2009

COURT CLERK'S OFFICE - C
CORPORATION COMMISSIO
OF OKLAHOMA



PUBLIC COMMENT FILE

10/17/09

ONB RATE CASE COMMENTS

OCC

TO OFFICE OF GENERAL COUNSEL

RE: ONB RATE INCREASE
PROPOSAL

WHY?, IT IS TIME OUR UTILITY
COMPANIES START EXERCISING A
LITTLE FISCAL RESPONSIBILITY
LIKE THE REST OF US. CITIZENS
(ON A FIXED RETIREMENT INCOME),
LIKE US, DO NOT HAVE THE OPTION
TO RUN TO THE BANK TO GET MORE
MONEY JUST BECAUSE WE THINK
WE DESERVE IT.

BY THE WAY, AS OF 10/17/09, WWW.OCC.IND.
IS NOT A WORKING LINK. WHY? IT
IS SUPPOSE TO BE PER ATTACHED DOCUMENT.

ANYWAY, IT IS PROBABLY A DONE DEAL
AND WE JUST WASTED A STAMP.

David B. Smith
1925 WINDLEBARK DR
KENTON, OH 43021

Dear Oklahoma Natural Gas Customer:

The Oklahoma Corporation Commission is scheduled to begin hearings on an Oklahoma Natural Gas request for a rate increase on November 9, 2009, at 9:30 a.m. in Courtroom 301, 3rd Floor of the Jim Thorpe Office Building, 2101 N. Lincoln Boulevard, Oklahoma City, Oklahoma, 73105. Interested persons may appear at the hearing and make public comment if they so desire.

Oklahoma Natural is seeking an increase of approximately \$66 million in base rates inclusive of \$25.5 million of Federal and State Income Taxes. The requested increase is partially offset by the elimination of various riders that currently impose charges to customers above and in addition to base rates effectively reducing the requested increase to a net annual increase of approximately \$37 million. This increase is necessary to recover increased business costs and natural gas infrastructure investments that the Company has made since 2004. In addition, the Company is requesting:

- Implementation of the Commission authorized Tariff 1201 Performance Based Rate Change Plan and the effect of this implementation on existing riders;
- Continuation and improvements to the Customer Choice rate design for residential customers and those commercial and industrial customers who continue to purchase gas from the Company; and
- Modifications and/or additions to miscellaneous service charges.

The proposed net increase of \$37 million, as proposed by Oklahoma Natural would raise an average residential customer's bill by approximately \$4.92 per month.

As proposed by the Company the average commercial/industrial sales customer would receive an increase of approximately \$4.25 per month.

For further information regarding the Application, contact David E. Keglovits attorney for Oklahoma Natural at 918-595-4800. In addition you may visit the Commission's Web site at www.occ.ok.gov or send written comments addressed as follows: OIG Rate Case Comments c/o Office of General Counsel, Oklahoma Corporation Commission, P.O. Box 52000, Oklahoma City, Oklahoma 73152-2000.

**OKLAHOMA
NATURAL GAS**

www.okng.com



OKLAHOMA
NATURAL GAS

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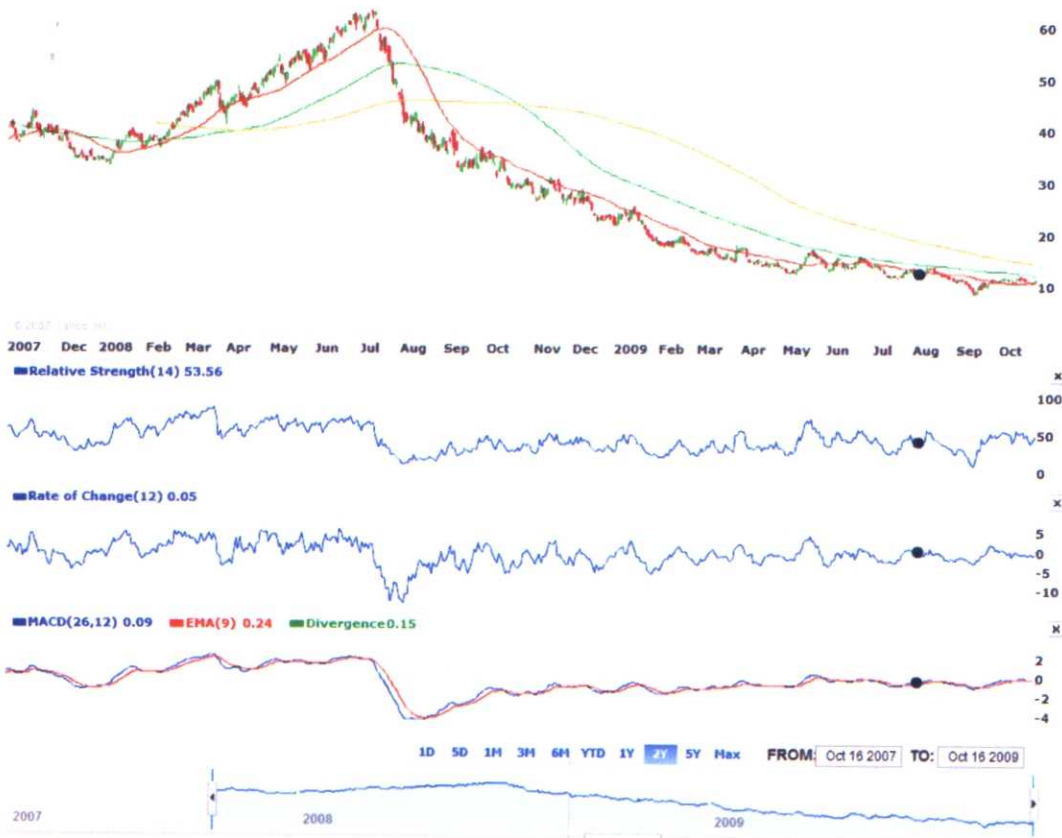
DONNA ELAM
306 E DOUGLAS DR
OKLAHOMA CITY OK 73110-5704

10-17-07

I am very much disappointed in this rate
increase. The amount of the increase for
the gas was excessive. I know that
very many customers can afford to
pay the amount of a reasonable
increase. I know that
I would as much as I could like
to do the family obligation and
myself has already decided
to get out of the area.
This new increase is very disturbing to me.

Donna Elam
Donna Elam

Aug 4, 2009 : UNG 13.75 SMA(30) 13.21 SMA(100) 14.53 SMA(200) 18.76



Oct 19, 2009

As a customer of ONG I am handwriting this to illustrate only the obvious to me as a customer. This chart of Natural gas is for the past two years. Anyone can see that the price of natural gas has gone steeply down. In fact, it is the lowest that I have ever seen it. Yet my gas bills do not go down they only go up. Either ONG thinks the customer is stupid and won't notice anything about the price of natural gas or they don't know how to manage their company so they can pass on the lower price of nat gas to the customer. In either case something is terribly wrong! The customer just gets shafted.

Bruce Winters
(age 70)
215 Easy St
Edmond

OCT 20, 2009

Dear Sir,

In response to your note to everyone, you need to take note that the gas company got across the board rate increase even in summer when or not that gas was used. I think about the customer for a charge + refuse this increase, after all a dollar has only so many pennies.

Thanks
Don + Linda Harper
1709 W. Ave. C
Elk City, Ok. 73644