

BEFORE THE CORPORATION COMMISSION OF THE STATE OF OKLAHOMA

IN THE MATTER OF THE APPLICATION OF)
OKLAHOMA NATURAL GAS COMPANY, A)
DIVISION OF ONEOK, INC., FOR A REVIEW)
AND CHANGE OR MODIFICATION IN ITS)
RATES, CHARGES, TARIFFS, AND TERMS)
AND CONDITIONS OF SERVICE)

CAUSE NO. PUD 200900110

FILED
NOV 09 2009



COURT CLERK'S OFFICE - OKC
CORPORATION COMMISSION
OF OKLAHOMA

PUBLIC COMMENT FILE

11-2-2009

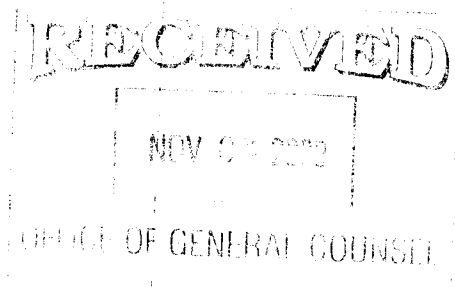
Dear Sir:

I'm a mineral owner getting paid on gas and since last year my royalty has gone down three-fourth (3/4).

Oklahoma Natural Gas is getting gas cheaper but they are asking us to pay more. I was looking forward to a cheaper gas bill this winter but I guess that's not going to happen.

I think, you should take into what gas is costing them this year.

Yours,
Eloise



ONG Rate Case Comments
c/o Office of General Counsel, Oklahoma Corporation Commission
PO Box 52000
Oklahoma City, OK 73152-2000

To Whom It May Concern:

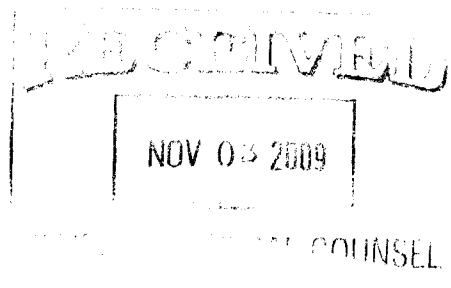
Beginning November 9, 2009 at 9:30am you will be asked to approve a request by Oklahoma Natural Gas to increase their rates. It is my belief that this increase, if allowed by the commission, would not only be inappropriate and unnecessary but irresponsible. I implore you to make a reasonable decision and decline their request.

According to the published notice sent out by Oklahoma Natural Gas, one of the reasons they seek to raise their rates is because they believe it is "necessary to recover increased business costs and natural gas infrastructure investments that the Company has made since 2004." To operate a company and invest back in the company is normal. To ask your customers to pay additional fees for your investments five years later is not. This is especially true if your investment has not lost money.

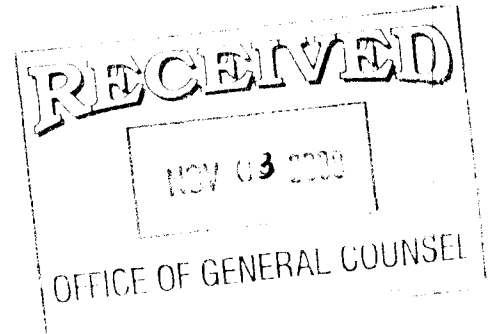
With the state of our economy, I believe it is a mistake to allow Oklahoma Natural Gas to increase rates simply to off-set costs that they incurred as a result of operating a business. Naturally things are more expensive than most of us expected but that doesn't give us the right to retroactively recoup our investments.

Thank you very much for you time and consideration.

Respectfully Requested,



ONG Rate Case Comments
c/o Office of General Counsel
Oklahoma Corp. Commission
P. O. Box 52000
Oklahoma City, Oklahoma
73152-2000



To Whom It May Concern:

How disgusting to hear that the Okla. Natural Gas is asking for an increase in rates.

Our whole economy is suffering and this doesn't seem the time for such an increase.

All of us are suffering and we just have to look at ways of cutting expenses not raising prices on customers.

I pray that you take all of this into consideration and if and when the economy gets better and we get raises it would be feasible.

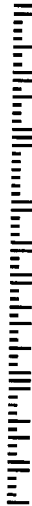
Thank you for your support of the people not corporations.

Sincerely,
Laura Lee Shelby



OKLAHOMA
NATURAL GAS

P-047479



L FOULKS
2809 N 5TH ST
ENID OK 73701-1354

I can't quite understand
your raise to the residential
customers of 4.92 - 59.04 %
+

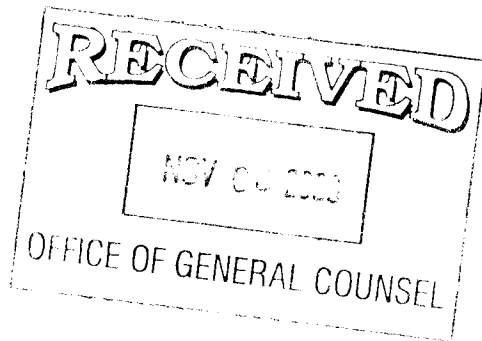
the Commercial industrial
customers 4.75 - 51.00 %
I'm sure making money & in
probably buying some of those
stuffs

So many like myself are
retired on a very small income
that 59.04 a yr is enough to
buy my milk & eggs and something
extra.

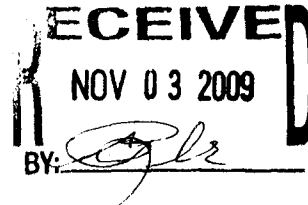
I think a 2.00 rise would help
us & should help you too!!

I'm already considering buying
Eden pro states & have friends
that say they save a lot
of money using them.

J Allison
Soulbs



November 1, 2009



Commissioner Dana Murphy
Oklahoma Corporation Commission
P. O. Box 52000
Oklahoma City, OK 73152-2000

Dear Commissioner Murphy:

I have been informed by Oklahoma Natural Gas that it is seeking a rate increase of "approximately \$66 million dollars in basic rates inclusive of \$25.5 million of Federal and State income taxes" to "recover increased business costs and natural gas infrastructure investments."

I respectfully voice my opposition to this request at this time. Oklahoma is in the midst of a fragile economic climate, and this is not the right time to be asking for increases in utilities. Many of my fellow retirees and I have cut back on our expenses and are trying to be good stewards of our resources. It would be helpful if our utility companies would be mindful of our situations. This increase in residential rates of "approximately \$4.92 per month" may not seem like a lot to a multi-billion dollar utility company, but it is a major increase for those of us on social security who, by the way, will not be receiving a cost of living increase in 2010 due to the economy. I also have increased costs and lost thousands of dollars in my investments but cannot recover them simply by visiting a state agency and making a request to do so. I have to cut costs and make do with what I have and expect our utility companies to do the same.

Thank you for your time and consideration of my request to oppose a rate increase by Oklahoma Natural Gas at this time.

Sincerely,

A handwritten signature in cursive script that reads "Linda Tutwiler".

Linda Tutwiler
110 Fourteenth Street
Alva, OK 73717

Francie Ludwick

From: Don Schooler
Sent: Tuesday, November 03, 2009 4:09 PM
To: Francie Ludwick; Mary Hernandez
Subject: FW: [NEWSENDER] - Feedback on Case or Commission - Message is from an unknown sender

Francie & Mary:

Please file the below message in the public comments file for Cause No. PUD 200900110 (ONG rate case). Thanks.

Don

-----Original Message-----

From: Jim Palmer
Sent: Tuesday, November 03, 2009 3:00 PM
To: 'Gary Watson'
Cc: Bob Anthony; Jeff Cloud; Dana Murphy; Larry Lago; Bob Vandewater; Teryl Williams; Jackie Hollinhead; Lisa Roberts; Billie Rodely; Don Schooler
Subject: RE: [NEWSENDER] - Feedback on Case or Commission - Message is from an unknown sender

Gary Watson,

Thank you for your comments over "Feedback." They have been forwarded to the Commissioners and staff and placed in the public comment file for the case.

Sincerely,

Jim Palmer
Manager, Consumer Education
Consumer Services Division
Oklahoma Corporation Commission
2101 N. Lincoln Blvd.
Oklahoma City, OK 73152-2000
Tel: 405-521-4018
j.palmer@occcemail.com

-----Original Message-----

From: Gary Watson [mailto:telecom1@sbcglobal.net]
Sent: Tuesday, November 03, 2009 8:16 AM
To: Jim Palmer
Subject: [NEWSENDER] - Feedback on Case or Commission - Message is from an unknown sender

I would like to object to the latest filing by ONG for a rate increase for their services. I have seen personally the lack of fiscal constraint by ONG in trying to control costs and cut expenses. In a period of cutbacks and layoffs how has ONG contributed? The answer is they have not! They continue to extend their excessive misuse of their customers payments without regard to economic conditions. The answer is "just pass it on to the rate payers". I am tired of paying for the misuse of ONG funds and their negligent business management.

Thanks,
Gary Watson
8745 S. Delaware Place
Tulsa., OK 744137

11-2-09

I am writing to comment about
the gas bill increase.

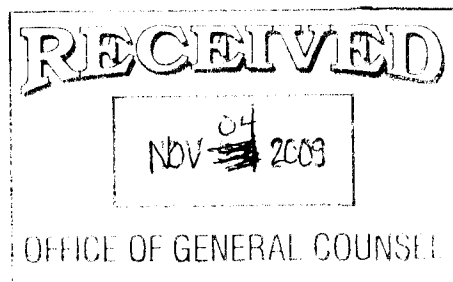
I think we should have a decrease
instead of an increase.

It is too hard already to pay bills,
buy groceries and medicine.

People are struggling now to survive
~~and~~ especially the elderly.

Hoping you will re-consider and not
pass this bill.

Thanks,
Elizabeth Hollingsworth



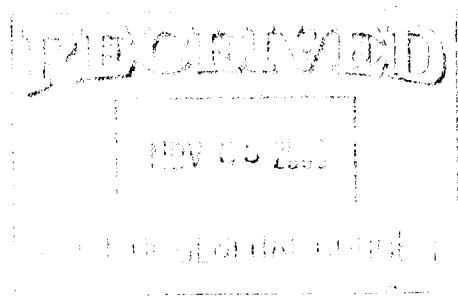
April 1911

Dear Mr. [Name]

I am glad to hear that you are well and hope that you will continue to be so. I have not had much news from you lately and I am sure you are very busy. I am well at present and hope these few lines will find you all the same. I am sure you will be glad to hear from me again. I am sure you will be glad to hear from me again. I am sure you will be glad to hear from me again.

Yours truly,

[Signature]

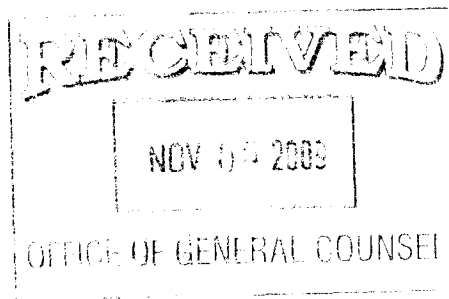


10-26, 09

Oklahoma Natural Gas

As you know I am on average
billing - which makes it easier to
pay my bill but I sure hope there
will not be an increase on my
bill from now on because I am
on food stamps also. My income
isnt all that great but I thank
God I have what I do. Thank you,

Mrs Hilda Dilbeck,
326 Continental Rd.
Kathliff City, Ok 73481



November 2, 2010

To Whom It May Concern:
O.N.B. Re: Willie Jaught
Okla. Corp Commission # 211603986 211827891
201 High St
Eufaula, Ok 74432

I am paying the \$36⁰⁰ charged on my bill under protest. I feel it is so wrong to be charged \$9.00 per month for 4 months I was not connected to the gas meter.

I am a 72 year old widow living on Social Security and need to save whenever possible, but its impossible when big corporations like O.N.B. Refuses to acknowledge this.

Can't believe O.N.B. is asking for another raise. Certainly doesn't have my vote.

By the way I'm an excellent O.N.B. Customer that should count for something.

cc: O.N.B. Billing

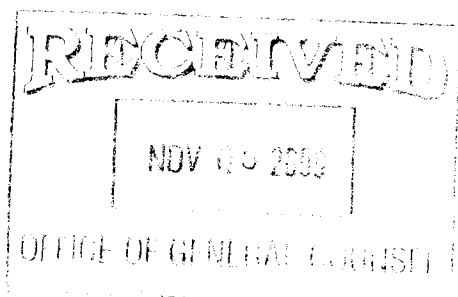
Willie Jaught

November 3, 2009

Please save us from any increases
by ONG! We can't pay as it
stands now. Make them re-invest
some of their exorbitant profits
back into their business instead
of constantly putting more burden
on the ratepayers! All their profits
are sucked up by ONECK and ONECK partners.

Please do the job we vote for the
Corporation Commission to do.

Protect the Ratepayers!



Viva Frey

11-03-09

Dejevo, Ok 74028

ONG. Rate Case Counsel,

I cannot believe, in the face of the economy that you would have the gall to ask your customers for more money. There are so many people out of work and senior citizens on fixed incomes that are struggling to keep afloat.

Your C&O's and Stock Holders aren't giving up anything, just pocketing more of our money. I say make them pay just once for business cost and infrastructure investments. When I am forced to make repairs I don't get to ask someone else to come to my aid. I have to find a way to take care of it myself. So should you.

OK Nat Gas Customer,
Tula M. Kenzie

Josephine Harris

11-3-09

I am against any rate increase at this time. With the economy being so bad, it is hard for me to imagine anyone asking for a rate increase. With so many people out of work and can't pay their bills, it is only going to make things worse for them and others who have a small income to pay more which they can't make. Causing more people to have reach out for assistance, putting more strain on the state or individual cities, towns, or communities. I am a retired 65 year old senior, who living on a fixed income, who have worked hard all of my adult life (and there are a lot of others out there like me). I have paid into the system for some 40+ years and have never asked for or been on any kind of public assistance from any organization in my life. It is unreasonable and unfair to expect your seniors to pay these increases, when they are trying to stretch their fixed income. You are taking away what little we do have. So what are we suppose to do? When we can't pay the increase in all the bills, (gas, electric, ~~sewer~~ ^{water}, phone) ~~sewer~~ body want's more money to operate, but no body getting more on their checks. So how is going to help? When more strain is forced on people and the economy.