

BEFORE THE CORPORATION COMMISSION OF THE STATE OF OKLAHOMA

IN THE MATTER OF THE APPLICATION OF)
OKLAHOMA NATURAL GAS COMPANY, A)
DIVISION OF ONEOK, INC., FOR A REVIEW)
AND CHANGE OR MODIFICATION IN ITS)
RATES, CHARGES, TARIFFS, AND TERMS)
AND CONDITIONS OF SERVICE)

CAUSE NO. PUD 200900110

FILED
DEC - 1 2009

COURT CLERK'S OFFICE - OKC
CORPORATION COMMISSION
OF OKLAHOMA



PUBLIC COMMENT FILE

November 1, 2009

Mr. Bob Anthony, Chairman
Oklahoma Corporation Commission
P. O. Box 52000
Oklahoma City, OK 73152-2000

Dear Mr. Anthony:

I have been informed by Oklahoma Natural Gas that it is seeking a rate increase of "approximately \$66 million dollars in basic rates inclusive of \$25.5 million of Federal and State income taxes" to "recover increased business costs and natural gas infrastructure investments."

I respectfully voice my opposition to this request at this time. Oklahoma is in the midst of a fragile economic climate, and this is not the right time to be asking for increases in utilities. Many of my fellow retirees and I have cut back on our expenses and are trying to be good stewards of our resources. It would be helpful if our utility companies would be mindful of our situations. This increase in residential rates of "approximately \$4.92 per month" may not seem like a lot to a multi-billion dollar utility company, but it is a major increase for those of us on social security who, by the way, will not be receiving a cost of living increase in 2010 due to the economy. I also have increased costs and lost thousands of dollars in my investments but cannot recover them simply by visiting a state agency and making a request to do so. I have to cut costs and make do with what I have and expect our utility companies to do the same.

Thank you for your time and consideration of my request to oppose a rate increase by Oklahoma Natural Gas at this time.

Sincerely,



Linda Tutwiler
110 Fourteenth Street
Alva, OK 73717

Mr Anthony
O.C. Commission
Okla. City, Okla.

Hello. I am opposed to
ONG receiving a \$66 million
rate hike. Am a senior cit-
izen living on small income,
\$1200 mo. My gas bill already
is 2 times each of my water,
electric, and phone.

Thank you -

David Dymond
Age 67, Tulsa, Ok.
295-6862



David Dymond
1420 E 5th Ct
Tulsa, OK 74120

13 July 2009

ONG
P.O.Box 401
Oklahoma City, OK 73107

RE: Acct. 211357687 2017254 09
Meter Read Date and
New Billing Dates

To whom it may concern:

I am very disturbed by the meter reading date change in July 2009 from around the 16th to the 2nd. Also, in the change of drafting date from my account from around the 9th to the 30th of this month. Your telephone representative did agree to change the date to after the first of the month beginning in August, but this July ONG will have two paydays from my account. Foul! That means you will have charged me the \$20.00+ service fee twice this month. My gas amount was only \$2.35 and for that I am paying \$20.00+ service charge twice this month.


This is my request for a refund of the second \$20.00+ service charge.

I have requested to read my own meter. ONG agreed for me to do that, but for the past three months your meter reader did the reading days before the scheduled read date. I will need a new read date schedule.

The reason that I requested to read my own meter is because my stockade fence is about 13 years old. It is still in good condition but it is getting weak. IF your meter reader breaks my fence by hanging on it to read my meter (I've seen him do that), I will not be responsible for any accidents or injury to the meter reader. Furthermore, if my fence is broken, I will hold ONG responsible for replacement of that portion of my fence.

Right now I am a very unhappy camper with ONG. As a shareholder, I am very disappointed you would make such an unfair change. I am sure I am not the only ONG customer affected.

✓ A copy of this letter is being sent to the Corporation Commission. ✓


Anne Rodgers, 2821 SW 107th St., Oklahoma City OK 73170
405-378-7767