

Important Notice to all Oklahoma Wrecker Operators performing Nonconsensual Tows:

Effective June 6, 2013 - The following information will be required* on all nonconsensual tow invoices:

In addition to the requirements of OAC 595:25-3-1(12) and 595:25-5-5 and 47 O.S. § 954A, all bills or invoices for services performed by a wrecker or tow service shall be presented to the customer and shall include the following information:

- a. Serial number of the bill or invoice;
- b. Name, address, permit number, and telephone number of wrecker or tow service;
- c. Unit number of the wrecker or tow vehicle used;
- d. Beginning and ending odometer readings;
- e. Signature and printed name of the wrecker or tow vehicle driver and that of any other wrecker or tow service personnel providing services;
- f. Date and time of call, time of arrival at scene, time the towed vehicle is placed in storage and all other times necessary for calculation of hourly charges;
- g. Make, model, year, color, vehicle identification number, and license tag number of the towed vehicle;
- h. Origin location of the tow, destination location of the tow, and the one-way mileage between the locations;
- i. An itemization of all charges assessed and clear identification of the services for which they were charged;
- j. The following statement must appear on all bills or invoices: Complaints may be addressed to the Oklahoma Corporation Commission – Transportation Division/Wrecker Services – P.O. Box 52000, Oklahoma City, Oklahoma 73152-2000. Complaints may also be made at www.occeweb.com.

* Oklahoma Corporation Commission Order #605104, dated December 6, 2012