RULEMAKING ACTION:
PERMANENT final adoption

RULES:
Subchapter 5. Certificates, Reports, and Records
Part 3. General Requirements for Records and Reports
165:57-5-23. Records to be provided to the Commission [AMENDED]

AUTHORITY:
Corporation Commission; Article IX, Section 18 of the Oklahoma Constitution, and 17 O.S. §§ 131 et seq.

SUBMISSION OF PROPOSED RULES TO GOVERNOR AND CABINET SECRETARY:
Although the Oklahoma Corporation Commission is not subject to the requirements of Executive Order No. 2019-11, the proposed rules were submitted to the Governor and Cabinet Secretary on February 15, 2019.

COMMENT PERIOD:
November 7, 2018 through December 21, 2018

PUBLIC HEARING:
February 7, 2019

ADOPTION:
February 7, 2019

SUBMISSION OF ADOPTED RULES TO GOVERNOR AND LEGISLATURE:
February 15, 2019

LEGISLATIVE APPROVAL:
Approved May 28, 2019 by HJR 1022

FINAL ADOPTION:
May 28, 2019

EFFECTIVE:
July 25, 2019

SUPERSEDED EMERGENCY ACTIONS:
n/a

INCORPORATIONS BY REFERENCE:
n/a

GIST/ANALYSIS:
The adopted rules move the submission of the Annual Report of Operations from May 1 to April 1. Additionally, the adopted rules require each operator service provider to provide specific contact information to the Public Utility Division.

CONTACT PERSON:
Jeff W. Kline, Deputy General Counsel, Judicial & Legislative Services Division, Oklahoma Corporation Commission, 2101 North Lincoln Boulevard, P.O. Box 52000, Oklahoma City, OK 73105, telephone (405) 521-2308, j.kline@occemail.com.
PURSUANT TO THE ACTIONS DESCRIBED HEREIN, THE FOLLOWING RULES ARE CONSIDERED FINALLY ADOPTED AS SET FORTH IN 75 O.S., SECTIONS 250.3(5) AND 308(E), WITH AN EFFECTIVE DATE OF JULY 25, 2019:

SUBCHAPTER 5. CERTIFICATES, REPORTS, AND RECORDS

PART 3. GENERAL REQUIREMENTS FOR RECORDS AND REPORTS

165:57-5-23. Records to be provided to the Commission
(a) **Annual report of operations.** Not later than **April 1** of the year following the reporting year each OSP shall provide to the Director of the Public Utility Division an annual report in a format approved by the Director of the Public Utility Division. In addition, OSPs shall file a copy of any annual reporting form required by the FCC. The Oklahoma annual report will contain only Oklahoma operations.

(b) **Other information.** Each OSP shall promptly furnish such other information as the Commission Staff may request, unless otherwise ordered by the Commission.

(c) **Contact names.** Each OSP shall notify, in writing, the Director of the Public Utility Division and the Director of the Consumer Services Division within thirty (30) days of a change in the company-designated contacts for Public Utility Division and Consumer Services Division issues. If the below information is unavailable, the OSP may seek a waiver from the PUD Director by making a request in writing.
   (1) The update shall include the name(s), address(es) and/or telephone number(s) of the designated individual(s).
   (2) The contact name(s) provided pursuant to this subsection shall be the individual(s) primarily responsible for:
      (A) Providing customer service;
      (B) Repair and maintenance;
      (C) Answering complaints;
      (D) Authorizing and/or furnishing refunds to customers; and,
      (E) Tariff issues;
      (F) Billing inquiries;
      (G) Regulatory matters;
      (H) Oklahoma Universal Service Fund (and Monthly Payout, Fee Assessment, Requests for Funding, if different);
      (I) PUD Fee Assessment (and Fee Assessment Payments, if different);
      (J) Primary emergency;
      (K) Afterhours emergency;
      (L) Annual reporting;
      (M) Attorney for regulatory matters; and
      (N) Community Liaison.

(d) **Other information.** Each OSP shall promptly furnish such other information as PUD or the Commission may request, unless otherwise ordered by the Commission.
ATTESTATION

I, the undersigned, do hereby attest that the copy enclosed herewith is a true and correct copy of amendments to OAC 165:57, Operator Service Providers Telecommunications Services, which were considered finally adopted by the Oklahoma Corporation Commission on May 28, 2019, under permanent rulemaking provisions of the Administrative Procedures Act, 75 O.S., §§ 250 et seq.

I, the undersigned do hereby attest that such rules were finally adopted in substantial compliance with the Administrative Procedures Act.

__________________________
Lindsay LaFevers Archer
Rules Liaison
Oklahoma Corporation Commission
May 31, 2019
NAME OF AGENCY:  
Corporation Commission  

TYPE OF DOCUMENT:  
Final Adoption of Permanent Rules  

LIAISON VERIFICATION:  
I verify that I have reviewed the attached document and that it substantially conforms to filing and format requirements of the Administrative Procedures Act and the rules of the Secretary of State. Additional information may be obtained by contacting me at (405) 521-4259.

__________________________  
Lindsay LaFevers Archer  
Rules Liaison  
Oklahoma Corporation Commission  
May 31, 2019